# Requirements-Driven Supervision of Socio-Technical Systems

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#### RE for Socio-Technical Systems



#### Traditional Software Systems:

- stable
- largely controllable
- predictable

Socio-Technical Systems:

- open and dynamic
- weakly controllable
- unpredictable





In their dynamic environment, STSs should comply with requirements.

Self-Adaptive Systems research field: adaptation of systems by alternating different specifications in response to changes in the environment.

But can you change the specification of humans?!

### Problem - Smart city example

#### Municipality goals:

- pedestrian safety
- maximize roads' smoothness.





#### Requirement:

Safe crossings shall be guaranteed

#### **Specification**: Smart zebra lines put in place

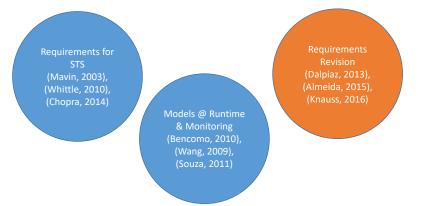
But what if pedestrians cross the street outside the zebra lines?

#### Problem and Related Work

#### Problem statement

How to guarantee the achievement of goals of stakeholders of a STS, when the specification of the components cannot be changed?

#### **Baseline and Related Work**



### Research Question

#### RQ

How to design and develop a runtime requirements revision framework for Socio-Technical Systems?

Sub-research questions (SRQs):

- 1. What is an expressive, tractable language for specifying requirements for STSs?
- 2. What are efficient runtime monitoring mechanisms for checking compliance with the requirements represented according to **SRQ 1** ?
- 3. What are adequate runtime intervention mechanisms to revise the requirements of a STS based on learning from execution data?
- 4. How to evaluate the effectiveness of the proposal on existing systems?

### High-level Solution

Our proposal

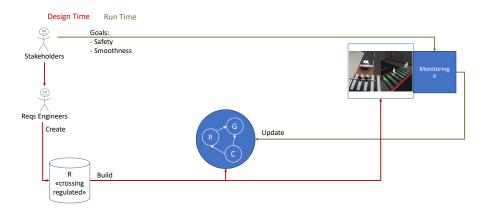
A runtime supervision framework:

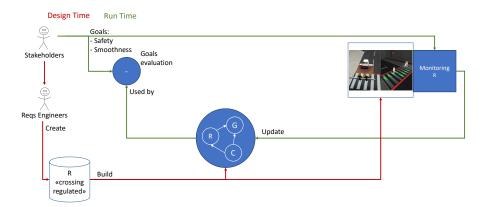
- reifies goals and requirements at runtime via requirements models
- evaluates the monitored system behavior against the overall goals
- intervenes by deciding how to revise the requirements

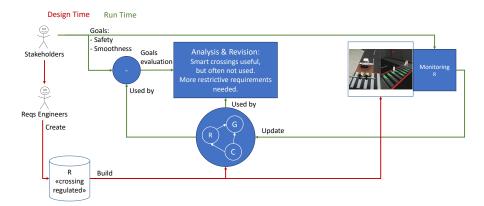
Two main pillars:

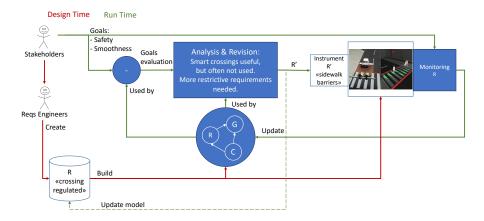
- 1. runtime learning is necessary to validate the requirement models
- 2. **requirement revision** is necessary when system adaptation is not possible





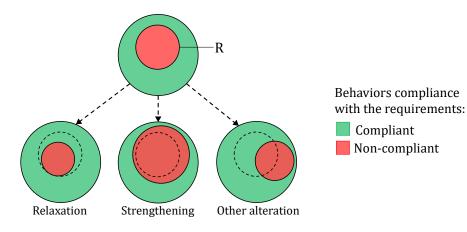






#### Requirements revision

Let Viol(R) be the set of all behaviors of the STS, each violating at least one of the requirements in R.



### Analyzing System's Behavior

Diagnosis via Bayesian Networks

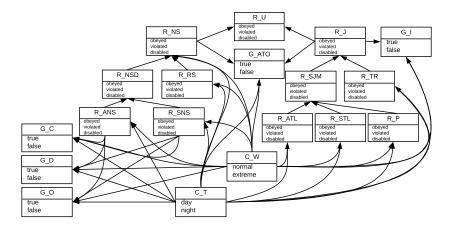


Figure: Bayesian Network collecting data from the STS's execution

#### Progress and Future Direction

#### So far.

Focus on **SRQ 3**: framework, learning and requirements revision (Dell'Anna, BNAIC'17), (RE'18 under review).

#### Future direction.

#### 2018-2019

- Identification of a language to express requirements for STSs  $(SRQ \ 1)$
- Monitoring mechanisms for checking reqs compliance (SRQ 2)
- Requirements synthesis (extension of SRQ 3)

#### 2019-2020

- Formal study of the effects of reqs revision (extension of SRQ 3)
- Evaluation on real-world case studies (SRQ 4)

### Methodology: Design Science

Implementation evaluation. Evaluation of success of the framework in achieving STSs' stakeholders goals Problem investigation. Study of the limits of RE for STS. Two case studies to determine stakeholders, problems and phenomena.



Treatment design. Identification of available state-of-art solutions. Definition of the requirements of the runtime supervision framework and design.

Treatment implementation. Framework implemented and put in place on a real-world STS

#### Treatment validation.

Evaluation of scalability, stability, performances, usability and usefulness of the fw via cases studies and theoretical analysis.

Requirements-Driven Supervision of STS

## Thank you for your attention.

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#### Research challenges

- Al vs Requirements Engineering. Trade-off between theoretical soundness and practical applicability
  - Bayesian Networks can become very large
  - Specify and monitor dynamic requirements
- Data Collection and Evaluation.
  - only few related works to compare with: what does good result mean?
  - we lack real-world open datasets
  - how to evaluate effectiveness on non-computable goals (e.g., citizen happiness)?